

Tina Vance

Rockford, IL
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7795131096

Authorized to work in the US for any employer

Work Experience

Front End Manager

Sam's Club - Rockford, IL
April 2019 to December 2019

- Hire qualified Floor Staff
- Monitor Floor Staff
- Assist Cashiers with Overrides and Customer Service
- Provide Excellent Communication with Customers to Ensure and Excellent Experience with the Store.

Front Desk Receptionist

Hilton Garden Inn Hotel - Rockford, IL
June 2018 to February 2019

- Check in Guests and Provide Information about the Hotel as well as City.
- Handle and Resolve Guest Complaints
- Invoice and Bill Guests for Their Stay and Services Used

Apparel Manager

The Golf Shack - Rockford, IL
August 2017 to June 2018

- Provide Customers Outstanding Customer Service
- Operate Cash Register and Balance Drawers
- Superior Product Knowledge
- Change Clothing Displays Weekly

Education

Bachelor's in Business Management

Western Illinois University - Macomb, IL
August 1987 to December 1991

Skills

- Merchandising
- Cashiering
- Cash Handling

- Supervising Experience
- Management
- Retail Management
- Loss Prevention